

Announcement

29 April 2023

Announcing End of Support

Responsiv is announcing end of support and subscription for multiple Responsiv Unity versions. Customers on these and prior versions of Responsiv Unity should contact Responsiv for support in upgrading to the next major version of the product in the first quarter of 2024.

This letter announces end of support for the following product versions.

End of Support	Product	Version
31 May 2024	Responsiv Unity Console Module	All versions prior to and including version 5.0.8-0 2023-01-05 151158
31 May 2024	Responsiv Unity Integration Module	All versions prior to and including version 5.0.6rel-0 2023-01-10 105142
31 May 2024	Responsiv Unity Rule Module	All versions prior to and including version 5.0.3rel-0 2022-02-10 121736
31 May 2024	Responsiv Unity Message Module	All versions prior to and including version 5.0.0rel-0 2021-11-05 180655
31 May 2024	Responsiv Unity Data Module	All versions prior to and including version 5.0.1rel-0 2021-08-04 114709
31 May 2024	Responsiv Unity ProcDB Module	All versions prior to and including version 5.0.7rel-0 2021-03-02 145421
31 May 2024	Responsiv Unity Process Module	All versions prior to and including version 5.0.3rel-0 2021-04-14 124044

Patches

The following patches must have been applied to the respective Unity products in order to maintain support after 31st August 2023.

End of Unpatched Support	Product	Patch
31 August 2023	Responsiv Unity Process Module	IBM.BAWUpgrade
31 August 2023	Responsiv Unity ProcDB Module	IBM.DB2.PRD-5.0.9

Customers using Responsiv Assist Flex Support or equivalent will continue to have access to limited product support for all versions of the product, however Support and Subscription will cease to provide patches or support after the date indicated.

Please contact Responsiv if you have any questions arising from this announcement.