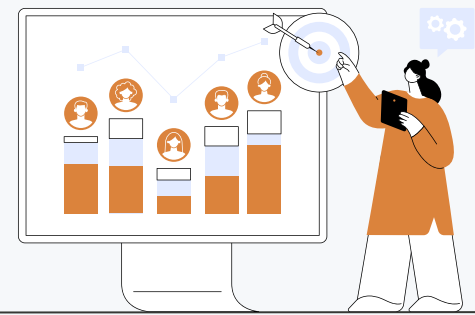


MAINTAIN STRATEGIC FOCUS USING CONSULTANTS

Responsiv has flexible consultancy options to support your specific business need. Deliver strategic and non-strategic projects without straining your IT Teams.



Business Need

Responding to regulation, upgrading software, and other necessary but non-strategic projects distract in-house IT teams from the work that brings business value.

These projects are required, but not at the expense of competitive business advantage and customer service, including:

- **Software Upgrades:** Prioritising software upgrades and accessing the necessary technical and project management skills is challenging.
- **Cybersecurity Risks:** Regulatory compliance (ISO27001, Cyber Essentials) and commercial risks arise from security vulnerabilities caused by unsupported software.
- **Regulatory Delivery:** New regulations arise regularly, and require response to avoid fines for non-compliance. These projects can become lengthy and require acute understanding of the requirements and technology to implement a solution.
- **Managing Software Installations:** Significant effort is required to manage software installations, including hosting, incident and service recovery, as well as patches and upgrades.
- **Delivery Support:** Projects nearing and immediately after release are at risk of failed delivery and adoption.

How We Support You

Responsiv Consulting capabilities cover a range of skills and technologies.

These skills are available to cover the whole development lifecycle from conceptual design through to ongoing support, project management, architecture, and technology planning. The specific technologies we cover can be found [here](#).

Examples of the consultancy support we provide:

- **Specialist Skilled Resources:** Using a familiar Time and Materials (T&M) approach, we agree to provide a resource with the skills you need for an agreed number of days (full or part-time).
- **Outcome-Based Milestones:** We agree to achieve a goal, such as a software upgrade, or developing a bespoke solution, typically for a fixed price.
- **Managed Service:** Offload the responsibility for supporting elements of your technology estate to Responsiv. Utilise our service desk and provide a 2nd line to your support teams to action issues and perform regular maintenance.
- **Outsourcing of Specialist Skills:** Through an agreed support budget, the organisation can immediately, and without a procurement process, access deeply skilled specialist resources that can be used intermittently over the year, with the ability to top up capacity if required.

Responsiv Case Studies

Automotive Customer

Responsiv led a project with a major automotive manufacturer to envision, design, and develop an agile cloud native, containerised integration solution that could move with the business. We worked with the in-house IT team including the system integrator with overall responsibility for all deliverables.

The project successfully delivered a globally used corporate integration capability enabling the ability to flexibly adapt to change and embrace their move to cloud whilst supporting the on-premise infrastructure that continues to be in place.

Public Sector Customer

Responsiv migrated the existing automation solution to the Responsiv Cloud Automation Platform (RC-AP). We reviewed and re-developed existing processes where required and continue to provide managed service support for the platform as well as existing and new automations.

Our technical team work in partnership with in-house skills to develop new functionality through on-demand mentoring and support. Responsiv maintain the platform removing the skill requirement from internal staff. In addition we provide specialist overflow capacity when required to deliver new processes on an ad hoc basis.