



Process Discovery Workshop

with Responsiv Consulting

HOW WE WORK

Discovering your Business Processes

Partner with Responsiv to uncover and refine your business processes to unlock the benefits of automation. Our proven approach to process definition is supported by method, tools, and accelerators.

Before We Begin, We Plan

- Agree objectives and initial scope of the processes to map.
- Identify key stakeholders and secure their time and commitment to engage.
- Agree how best to structure the information gathering, making use of existing documentation where available.
- Decide engagement strategy and when to identify consensus or surface differences across stakeholders.
- Get started!

WHAT WE DO

The 'Silly' Questions

Responsiv Consultants ask the 'silly' questions that get your processes defined, test assumptions to understand if they still apply, and make sure we hear it all.

Things that may seem trivial can make all the difference when understanding how your processes function.

Documenting

Responsiv document your business process by creating a process map and requirements document. These help articulate the process flow for distribution amongst stakeholders.

Identify gaps, misunderstandings, and optimisations; gain stakeholder agreement, confirm strategic benefits, and highlight ideal opportunities for automation.



Scan
for more
information



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