

LEGACY SOFTWARE IS CREATING INEFFICIENCIES IN YOUR ORGANISATION



WHAT IS LEGACY SOFTWARE?

Legacy software is defined as software that is outdated and is no longer receiving continuous updates from its original vendor.

WHY IS IT IMPORTANT TO MODERNISE?

Legacy software modernisation is important to:

- Enhance efficiency
- Provide cost savings
- Improve security
- Gain a competitive edge

HOW CAN RESPONSIV HELP?

Responsiv has the specialist skills required to upgrade, support, and modernise legacy software.

Services include:

- **Responsiv Assist Extended Support** - for IBM software and middleware when you aren't ready to upgrade or are in the throes of a migration
- **IBM software upgrades** - providing you with licences and skills to upgrade your estate
- **Responsiv Cloud Platforms** - wraparound your legacy systems and access new integration and automation capabilities as well as a modernised look and feel whilst maintaining the core system

CONTEXT

If left untouched and unchanged, legacy software can create inefficiencies across a business, lowering productivity, reducing efficiencies, and decreasing user satisfaction.

Let's explore how legacy software can cause inefficiencies within an organisation below:

WHAT CAUSES THE INEFFICIENCIES?

System Downtime

Legacy software can become unstable, leading to more frequent crashes and downtime. This can significantly impact employee productivity as they cannot access the processes and data required to complete their role. Legacy software can also take more time to recover without vendor or third party support. When core business processes and services are running on these legacy systems, organisations risk losing access if the system is non-recoverable.

Negative User Experience

Legacy software can be confusing to navigate for those used to the user interfaces available with modern systems. It can also become slow, taking longer to complete requests and causing frustration for users. Legacy software may also only work on certain devices, which can be limiting for organisations as people expect services that work on any device.

Ability to Adapt to Changes

As businesses expand, legacy software may not be able to handle the increased usage or traffic, which often leads to performance issues. Legacy software is usually difficult to scale, making it challenging for organisations to adapt to demand and efficiently scale.

Limited Data Processing Capabilities

Businesses produce a lot of data, but legacy systems can find it hard to keep up with this as the state conditions it was programmed to manage may be heavily exceeded. If legacy software is made to process larger quantities of data, performance may be slowed causing delays in the use of that data and thus any decisions that can be made with its use, slowing development and growth.